



About The Blackpool Tower	
Experience the heights of The Blackpool Tower Eye with its breath-taking SkyWalk and see if your students can brave the glass floor 380 feet in the air. Before you head up in our lift, visit the 4D cinema and learn all about the history and heritage of Blackpool and its infamous Tower. Will you be able to spot your schools from the top?!	
About Merlin Entertainments Group	
Merlin Entertainments Group is the leading name in location based, quality family entertainment. Now the world's number two visitor attraction operator, it aims to deliver unique, memorable, and rewarding experiences to its 67 million visitors worldwide, through its iconic global and local brands, and the commitment and passion of its managers and employees. Merlin has over 130 attractions, in 25 countries, across three continents - Europe, North America and Asia.	
Legal requirements and attraction information	
Public Liability	Blackpool Tower is covered by Public Liability Insurance to the amount of £10 million. The Policy is with Chubb European Group Limited (Policy No UKCANC33447).
Local Enforcement Agency	Blackpool Council
Rides Engineering / Maintenance	Merlin
Food Safety and Hygiene	There is a coffee shop located on the 5 th floor of The Blackpool Tower building serving a limited range of snacks and beverages. The confectionary machines undergo regular internal health and safety audits carried out by Merlin Entertainments and the companies who operate them.
Attraction Staff identification	All attraction staff wear uniforms and name badges for easy identification. A policy exists for all new staff to have criminal record checks.

Security	The Blackpool Tower team are trained to deal with emergency incidents that may arise. There is also a member of security available on site.
Risk assessment	
Vehicle traffic	The Blackpool Tower is located on Blackpool promenade. There is a public car park a short walk away close to Coral Island.
Weather protection / Sun safety	The first level of The Blackpool Tower Eye observation deck is located indoors, however, the upper levels are located outdoors so sun protection or warm clothing should be worn in adverse weather.
Water	N/A
Slips/ Trips/ Falls	The following hazards should be noted: <ul style="list-style-type: none"> • Trips • Wet flooring • Steps and stairs
High level areas	The Ballroom balcony is at a high level so care should be taken when in this area. No leaning over the balcony edge.
Strobe lighting	Strobe lighting effects are used in certain areas in the 4D cinema experience.
Reduced lighting	Care should be taken due to reduced lighting in certain areas.
Enclosed spaces	There are customer lifts throughout the Tower building including the ascension lift that takes visitors from the upper level of the Tower building up to the observation deck.
Attraction specific risk	N/A
Door entrapment	Beware of closing doors on fingers etc
Rides	N/A
Soft play areas / Play equipment	N/A
COVID-19	Our attraction meets the Government and public health guidance on COVID-19 and that we have all the required health and safety processes in place to ensure you have a safe and enjoyable visit.
Attraction arrangements	
Arrival arrangements	A coach can pull up and drop off outside the front of The Blackpool Tower promenade entrance.
Parking	Please go to the 'Plan Your Visit' pages on the website for the most convenient car park in relation to the attraction.

First aid	There are first aiders in the team on site for first response. Nearest hospital: Blackpool Victoria Hospital.
Emergency planning	The Blackpool Tower has a contingency plan in the event of an emergency. The emergency plan has been developed in conjunction with the local emergency services who have regular meetings regarding emergency procedures.
Fire safety	In the event of an emergency please follow all evacuation procedures.
Wheelchair access	The Blackpool Tower is fully accessible. There are lifts available to take visitors to the various levels of the building and up to the observation deck. Motorised scooters are not allowed above ground level however there are hand propelled wheelchairs available to hire.
Lost children	Please report to member of staff or security guard.
Unruly children	The attraction has regulations displayed at the entrance. Staff are trained to enforce these regulations for the benefit of all guests. Staff will instruct children to behave where necessary. Children should be supervised by an adult at all times.
Age / height restrictions	The minimum age restriction for children to enter the attraction without an adult is 15; any child 14 and under must be accompanied by someone over the age of 18.
Lockers / storage facilities	There are no lockers or storage facilities.
Eating facilities	If the Ballroom is open and available, lunch can be eaten on the balcony, alternatively there is a public seating area on the 5 th floor of The Blackpool Tower building, but this cannot be reserved as it must also be available to the public. If the weather is nice you are welcome to eat out on the prom and return to the centre after lunch, the admissions team will grant you readmission at any time before closing. Storage of lunchboxes is available. Please plan your day accordingly with this information.
Welfare facilities	Toilets are located on the ground floor and fifth floor in the Tower building, as well as inside the Ballroom with access only by stairs. There are no toilets located at the top of the Tower.
Additional costs	There is a retail outlet where additional funds may be appropriate. The Blackpool Tower is a cashless attraction. Card only.
Attraction signposting	The Blackpool Tower is full signposted.
COVID-19 visitor information	Before you visit: Should you or any member of your group start displaying any of the symptoms associated with COVID-19 please refrain from visiting. Please contact customer services should you need to amend your booking.



The purpose of this document is to enable schools / groups to use the information provided for the development of visit risk assessments in order to satisfy the obligations placed by the Health and Safety at Work Act and the Management of Health and Safety at Work Regulations. The above hazards have been identified as being inherent to this attraction. Merlin Entertainments Group Ltd does not accept liability for any omissions to this list. Control measures indicated are recommendations only and must be adapted / amended by group organisers. Please ensure adequate supervisors are appointed for the number in your group.