

Code of Conduct for School and Group Visitors

We want all our guests to have an enjoyable and memorable experience when visiting any of the 5 Blackpool Tower attractions. Therefore, we kindly request:

- That the behaviour standards of pupils and students when visiting The Blackpool Tower and our attractions are the same level expected when they are in school.
- That all visitors are courteous and considerate to all our members of staff and members of the public.
- That pupils and students respect the facilities and equipment; anyone found to be causing damage on purpose may be asked to leave the attraction or site.
- That teachers and group leaders take responsibility for their pupils' and students' conduct when visiting the attractions and moving around the building.
- On such occasions when attractions are unavailable for reasons out of our control, for example if The Blackpool Tower Eye is not operating due to inclement weather conditions, we will endeavour to accommodate school visits in alternative attractions within The Blackpool Tower building should there be sufficient capacity available. School groups are advised to call ahead should they have any queries before departing on their trip.
- If school or group parties are found not to be following our code of conduct, we reserve the right to insist that you leave the site fully and no refunds will be given should this occur.

For booking and further information please contact our Education Co-Ordinator

Jamie Truelove

jamie.truelove@merlinentertainments.biz

(01253) 629233

